CAPITA | Workforce management

Merck

How we provided access control to a leading organisation

Merck is a leading supplier to the global Life Science industry. Employing over 50,000 staff across 67 countries, the organisation provides solutions and services for research, development and production of biotechical and pharmaceutical drug therapies.

Problem

With 100 permanent staff and around 50 regular visitors onsite, Merck required a comprehensive system to integrate secure door entry and allow internal access control, whilst removing the need for staff to carry keys.

Solution

Merck installed Intelligent Access (iAccess) to secure it's site. An instant, accurate and scalable solution, iAccess provided the business with real-time information and control of it's premises.

Merck was able to roll out a single access card to eaach employee, allowing them access through the external doors and through pre-set internal doors depending on the employee's role and need to access areas of the building.

At the time of installation, Merck set up 4 doors with iAccess across the site.As the business has grown and required increased security, the system has been expanded to over 25 doors.

A key feature for Merck has been the ability to set an end date for visitors and contractors access cards. By simply setting up an end date of the visit or contract in the system, once that date

passes, the card will deny access to the user, ensuring security is upheld at all times and eliminating the worry of visitors still accessing secure areas or getting cards returned.

The management team now has increased visibility of employee movements around the site. It also allows relevant details to be recorded against each employee as required.

Management can also defne access levels, llowing differing levels of access depending on the employees role and responsibilities.

Benefits

- Single card access system
- End-date access set up for visitors and contractors
- Enhanced security of the site
- Real-time visibility of employee location
- User friendly reporting module to provide management overviews.

MERCK

> **With Intelligent Access we found an intuitive and powerful solution that could signifcantly reduce risk of security breaches, even as we grew. The reporting module is a critical component within the business, enabling our management team to produce specifc reports quickly and effciently Overall, our Intelligent Access solution is an integral business tool.**

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