

Telephone Clocking

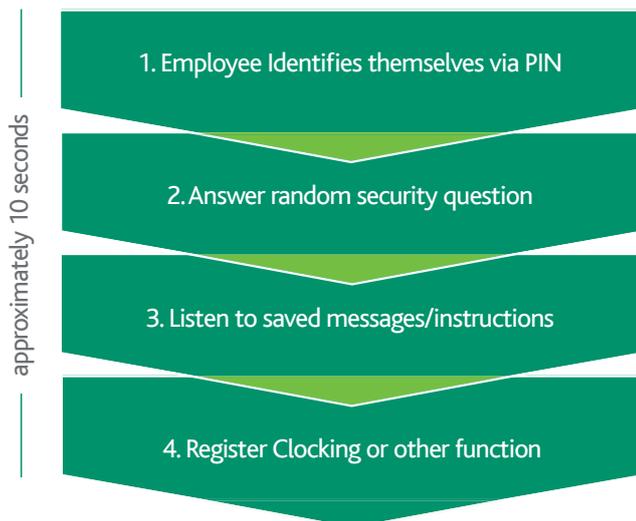
A Low Cost, Easy To Deploy Time Tracking Solution

What Is Telephone Clocking?

Telephone Clocking is a unique simple and efficient method for clocking remote employees in and out of a job or activity on a customer's site.

Using a landline an employee dials a dedicated Telephone Number when at a customer's site.

When answered the employee performs a series of steps:



How Secure Is It?

Employees can only clock on pre-determined numbers set up on our software. The number of sites the software can manage is unlimited.

If an employee tries to clock using a mobile phone or their own personal landline it will not be possible and the employee will just get an engaged tone

How Do I Know Who Is Clocking In?

The employee is identified using an allocated 4 digit pin code. At random the system will ask employees for further information which is recorded for a manager to review at a later stage. Failure to answer the security questions can be used to identify fictitious employees attempting to clock.



Why are we introducing Telephone Clocking?

Telephone Clocking keeps us up to speed with the latest technology used in our sector. This technical and cultural change will provide our business live and real time information on what's happening in the field. This data is crucial in order for us to keep our customers happy and our employees safe.

Benefits of Telephone Clocking

- Identify late arrivals or no shows.
- Track lone workers
- Manage Working Time Directive
- Take proactive action when required to minimise disruption & maintain service.

How Does This Affect The Customer?

- Use existing customer infrastructure. Calls are charged at local landline rates.
- Use existing customer infrastructure but provide a freephone number.
- Provide SIM enabled handsets. Requires monthly contract and network reception

"We make full use of the telephone clocking facility. This is very low maintenance and the Capita pre recorded instructions menu is easy to follow. We find this useful for employees who are out on business, site start up or winding down where no device is available and also as part of our disaster recovery plan."

Anne Neil, Mactaggart & Mickel